



Corporate Office
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903.595.5644 – Fax: 903.526.0881

Dear CDS Client:

As you may know, the Texas Department of Health and Human Services (HHS) and the Federal Center for Medicare and Medicaid Services (CMS) have required Medicaid clients utilizing the CDS option to begin using an Electronic Visit Verification (EVV) system to verify the time worked by your employees. Simply put, an EVV system is a way to clock in and clock out using a phone or digital device.

In order to assist us in preparing for this change and to manage the CDS operations, we have hired a company that is very experienced with the CDS service option as they have been providing FMSA services to CDS clients for over 20 years and now have over 850 CDS clients. The company is called Touch of CLASS, as most of their clients are in the CLASS waver program. They are in the process of transitioning their CDS clients off of timesheets and onto the EVV system currently. Please note, for the time being, operationally nothing will change in terms of who you call, either Flora or Alesha with your day to day issues.

Enclosed herewith is a letter from HHS explaining what EVV is. Please read the letter and take note of the valuable resource links on the last page if you want to know more. Touch of CLASS will be communicating with you regularly regarding the training and implementation issues of EVV so please don't call yet as it is just in the beginning phases. There is plenty of time to learn the system and train before you are required to use the system.

If you have any questions or concerns outside of your normal day to day operational issues, they can now be addressed to Jeremy Wilkerson at Touch of CLASS at 903-561-4455.

Respectfully,

A handwritten signature in cursive script that reads "Laura Redman".

Laura Redman
CEO

Jet Schuler
President - Touch of CLASS

Enclosure